

"It's a busy time in the Southeast with calving season upon us and the approach of Spring tick season, heartworm season etc and we will do our best to continue to help you and your animals, as long as we are healthy!

We prioritize the health and welfare of our patients, clients and their families as well as the healthy and safety of our employees.

The COVID-19 pandemic has quickly become a concern here in Manitoba and we are not immune to it by being a rural community.

At the clinic, we are among those who are supporting the wider efforts aimed at slowing the spread of this virus.

All our services are functioning normally with our regular hours, however with a Locked Door Policy. This means that when you arrive at the building you will need to call the clinic, and we will wave you in once we are ready for you. This is so we can have only one client in our reception area at a time. We are also asking to have only one person per appointment, and if possible we would prefer your remain in your vehicle if you are not needed for the appointment (nail trim, vaccination boosters, ect) and just come in to pay, or call with a credit card over the phone, we are also accepting e-transfers.

We have asked that any of our employees feeling unwell stay home and we ask that any client feeling unwell prior to a non-emergent appointment, even if on short notice, please call ahead to cancel and stay home until feeling better.

For emergency situations, if you are personally unwell, please notify staff so that we can make arrangements to safely help your pet without exposing others to sickness.

We will deal with these potential issues should they arise and apologize in advance for any inconvenience.

We are committed to supporting you in taking care of your animals large and small. We are here to answer your questions and we will continue to offer all our in hospital appointments and services as usual unless otherwise advised.

As a hospital, we will be continuing to maintain the utmost in sanitation and cleaning of examination rooms between appointments. Our exam room surfaces are cleaned and disinfected and our staff wash hands between contact with each patient. We would appreciate the same hand washing courtesy on behalf of our clients and will provide you with a means of doing so before and after appointments.

We recognize our clients and patients will still need us during these trying times. We also recognize that your pets will need food, medications, and other items in coming weeks. In order to prevent contact between customers within the hospital, please let us know how we can help.

If you have other suggestions as to how we can help effectively do our part in managing this coronavirus issue, we are certainly open to hearing them and will do what we can to make your suggestions happen. Your job is to let us know how we can help.

Our support channels remain open. You can find us at 204-433-7956 in st pierre or 204-425-3264 in Vita. Our emails are [info@graydonvet.com](mailto:info@graydonvet.com) and [vita@graydonvet.com](mailto:vita@graydonvet.com).

We thank you for your understanding and cooperation,

Dr Venessa Graydon and all the staff at Graydon Veterinary Corporation"